Discipline	Optional discipline № 9.1
	«Reputation management in international
	business»
Degree of higher education	Bachelor
Name of specialty /	International Economic Relations / International
study programme	Business
Mode of study	Full-time
Year of studies, semester, duration	4 <sup>th</sup> year, 8 <sup>th</sup> semester, one-semester
Semester control	Pass/fail test
Number of hours (lectures and	240 (44/44), 8 credits
seminars), credits	
Language	Ukrainian or English
Department in charge	International Economic Relations and Project
	Management
Author of the discipline	Kateryna Dedeliuk
	Короткий опис
Prerequisites	Basics of economics, law, management, marketing.
What will be studied?	The company's reputation and its impact on business
	development; components and indicators of the
	company's reputation in international business.
	Effective reputation management: essence, tasks,
	strategies and tools, crisis response and information
	_
	attacks; online reputation management of the
	company. Cases on reputation management in
	international business.
Why is it interesting and should be	Reputation management is actively used in
learnt?	international business, because maintaining reputation
	is the key to success and business development.
	Studying the course will deepen knowledge in the field
	of reputation management at the international level,
	will get acquainted with the leading technologies and
	trends in reputation management of international
	companies, as well as explore traditional channels and
	online tools and platforms to create a positive
What can be learnt? (study regults)	reputation in international business.
What can be learnt? (study results)	How to: understand the economic value of reputation
	for business; analize the functions of PR, marketing, HR, production and customer service in the business
	reputation management; use basic channels and online
	tools of reputation management.
How can the acquired knowledge and	To be competent analyzing the level and value of the
skills (competences) be used?	company's reputation; using a set of management tools
okins (competences) oc useu:	to build a positive reputation of the company;
	developing an effective action plan to form and
	maintain the company's reputation in international
	business
Suggested readings	The course is based on scientific works of Ukrainian
	and foreign scientists, reflecting the theoretical and
	methodological aspects of reputation management,
	application base of specialists and practitioners, top

	managers of international companies on reputation
	management.
Web-link to the description of the	https://vnu.edu.ua/uk/faculties-and-institutes/fakultet-
discipline	mizhnarodnikh-vidnosin

Здійснити вибір - <u>«ПС-Журнал успішності-Web»</u>